

Date/Time	Go Live Task	Resource	Status
<live date>	Fiserv Mobile team deploys app in Google & iTunes stores Note: <i>Abiliti is disabled until coordinated deployment time with website update</i>	Fiserv	Scheduled
<live+ morning>	Test Abiliti using Direct URL, before published on website or enabled in Control Center	<bank name> and Fiserv	Scheduled
<live+ morning>	Team Call 1 - Website updated with Abiliti URL - Test - Identify/troubleshoot issues - Determine time for second touch base call	<bank name> and Fiserv	Scheduled
<live+ morning>	- <Fiserv or 3rd party vendor> publishes Abilili URL on website - <Fiserv or 3rd party vendor>removes Retail Online URL from website	<bank name>	Scheduled
<live+ morning>	eCommerce Implementations Mobile team enables Abiliti Mobile in Control Center	Fiserv	Scheduled
<live+ morning>	<bank name> Verification - Existing Abiliti user login to web and mobile - Verify first time Link profile (mobile & web) - Verity new user enrollment and functionality	<bank name>	Scheduled
<live+ all day>	Go Live Daily Activities '- Notify Fiserv of questions and issues, using Microsoft teams chat or recurring meetings - Login frequently throughout the day (web and mobile)	<bank name>	Scheduled
<live+ mid-day>	Team Call 2 - Review questions and issues - Schedule follow up meetings	<bank name> and Fiserv	Scheduled
<live+ late-day>	Team Call 3 - Review issues list - Identify action items	<bank name> and Fiserv	Scheduled
Day 2 (As needed)			
<live+2 days morning>	Team Call 1 - Review questions/issues list - Identify action items	<bank name> and Fiserv	Scheduled
<live+2 days mid-day>	Team Call 2 - Review issues list - Identify action items	<bank name> and Fiserv	Scheduled

<live+2 days late-day>	Team Call 3 - Review issues list - Identify action items	<bank name> and Fiserv	Scheduled
Day 3 (As needed)			
<live+3 days>	Team Call 1 - Review issues list - Identify action items	<bank name> and Fiserv	Scheduled